You Have The Experts on Your Side!!! Important Numbers!

Identity Theft Shield

888-494-8519

If you suspect you've become a victim of identity theft, immediately call this toll-free number.

<u>Continuous Credit Monitoring</u> — Submit **online** authorization at <u>www.shieldactivate.com</u> to activate monitoring and also receive online confidential copy of latest Experian credit report along with a personal credit score and detailed analysis <u>Activity Notification</u>:

- \checkmark If there has been <u>no</u> activity in your account throughout the month
 - > you will receive an email titled "Credit Monitoring No Activity Notice from Identity Theft Shield"
 - If there has been <u>any</u> of the following activity in your account throughout the month
 - you will receive an email titled "Credit Monitoring ALERT from Identity Theft Shield"
 - 1. New accounts have been opened in your name
 - 2. Derogatory notations have been added to your credit report
 - 3. Public records have been added to your report
 - 4. Inquiries have been made against your report
 - 5. A change of address has been requested

<u>LegalShield Customer Care</u>

800-654-7757

Monday-Friday from 8:00 a.m.- 5:00 p.m. CT customerservice@legalshield.com www.legalshield.com

Call LegalShield Customer Care to:

- update personal information such as address or phone number or email address
- add or remove a family member
- obtain a replacement membership card
- obtain an additional "Will Questionnaire"
- if you have a question about what's covered under your plan.

Texas Provider Law Firm

Ross and Matthews 3650 Lovell Avenue Fort Worth, Texas 76107

800-458-6982 Toll Free; Spanish: 800-567-0883 817-255-2090 Fax

To receive your updated Will as a benefit of your membership, mail completed Pre-Paid Legal "Will Questionnaire" to Ross and Matthews.

Also included at no additional charge you will receive:

- 1. Living Will (Directive to Physician)
- 2. Durable Power of Attorney
- 3. Health Care Power of Attorney
- 4. HIPAA Release of Information Form

Legal Shield

877-825-3797

This benefit provides you with 24-hour/7 days a week access to your Provider Law Firm:

- if you are detained by a law enforcement official
- if you are injured in an accident
- if authorities attempt to remove your child from your home or custody
- if an officer arrives at your door with a warrant

Company representative

Lionheart Assurance Solutions, LP®

John H. Givens, Ph.D. 210-859-0647 lionheart.sattx@gmail.com

To review the benefits of your membership visit your website: www.legalshield.com

Click on Login and Member

Click on Create an Account and follow the instructions